



Business Operations Visibility

For Improved Customer Experience

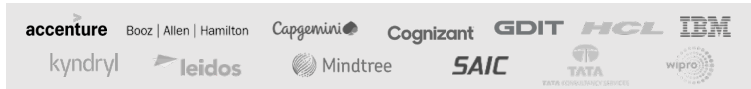
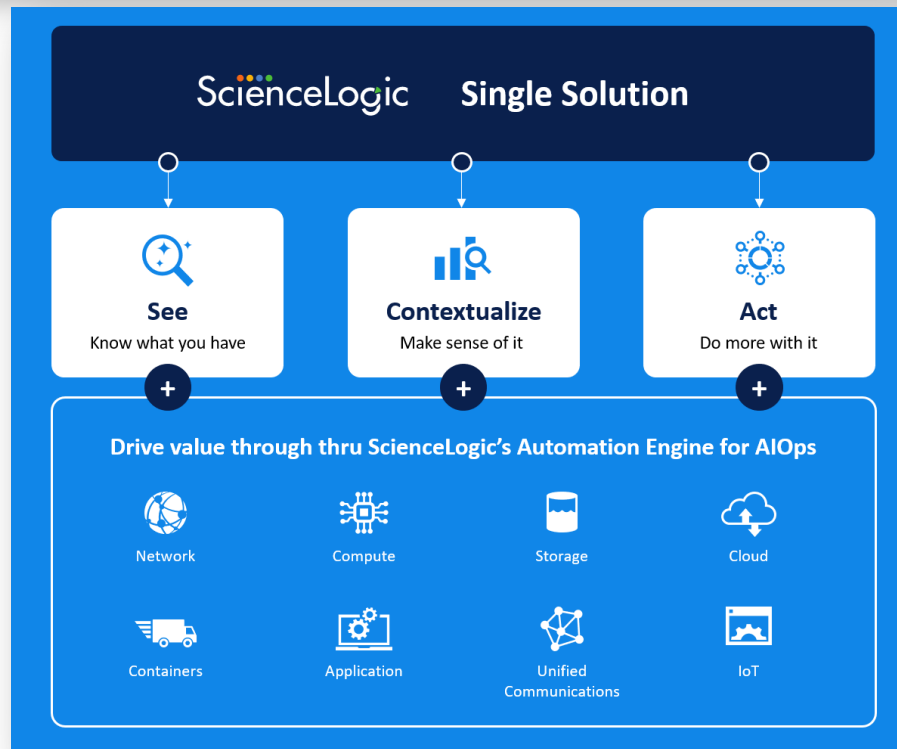
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Country Manager BeNeLux & DACH

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ScienceLogic Overview

- Privately Held
- HQ in Reston, VA | Global Presence
- Singular AIOps Focus
- Full Suite Capabilities
- Technology Agnostic/Fully Multi-Tenant
- Secure and Scalable
- Enterprise, GSI, MSP & Public Sector
- DoDIN APL Approved
- Industry Recognized AIOps Leader



Industry Trends:

LOOKING TO SOLVE THE COMPLEXITY PROBLEM WITH AIOps



Unit of Management

Devices, Apps



Services



KPI

Performance



Experience



Analysis

Human-centric



Machine-driven



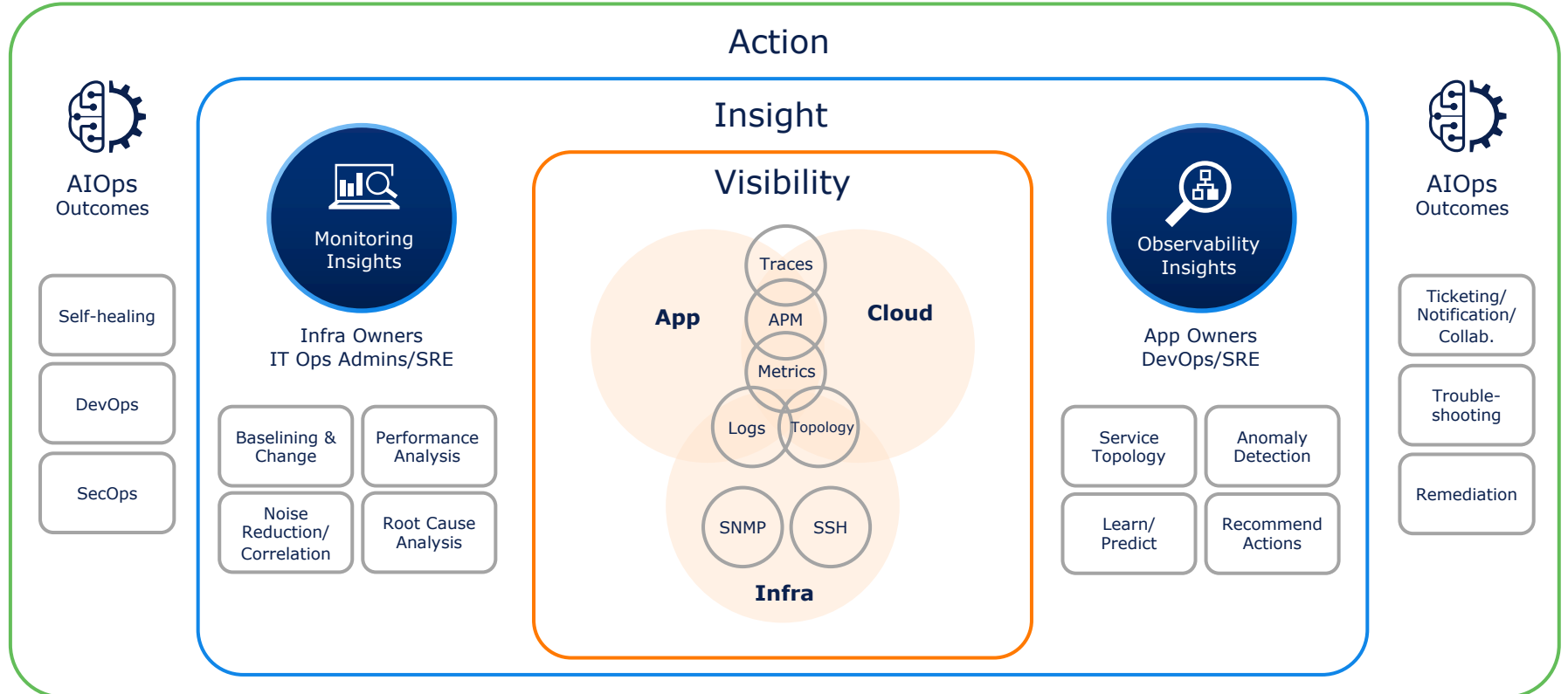
Automation

Manual Processes
Runbook Automations



Automated workflows,
Recommended Actions

Observability & Monitoring Insights Drive AIOps Outcomes



ScienceLogic Vision For AIOps: Autonomous IT

SERVICE-CENTRIC, MACHINE-DRIVEN, AUTOMATED OPERATIONS



You can't manage what you don't know about

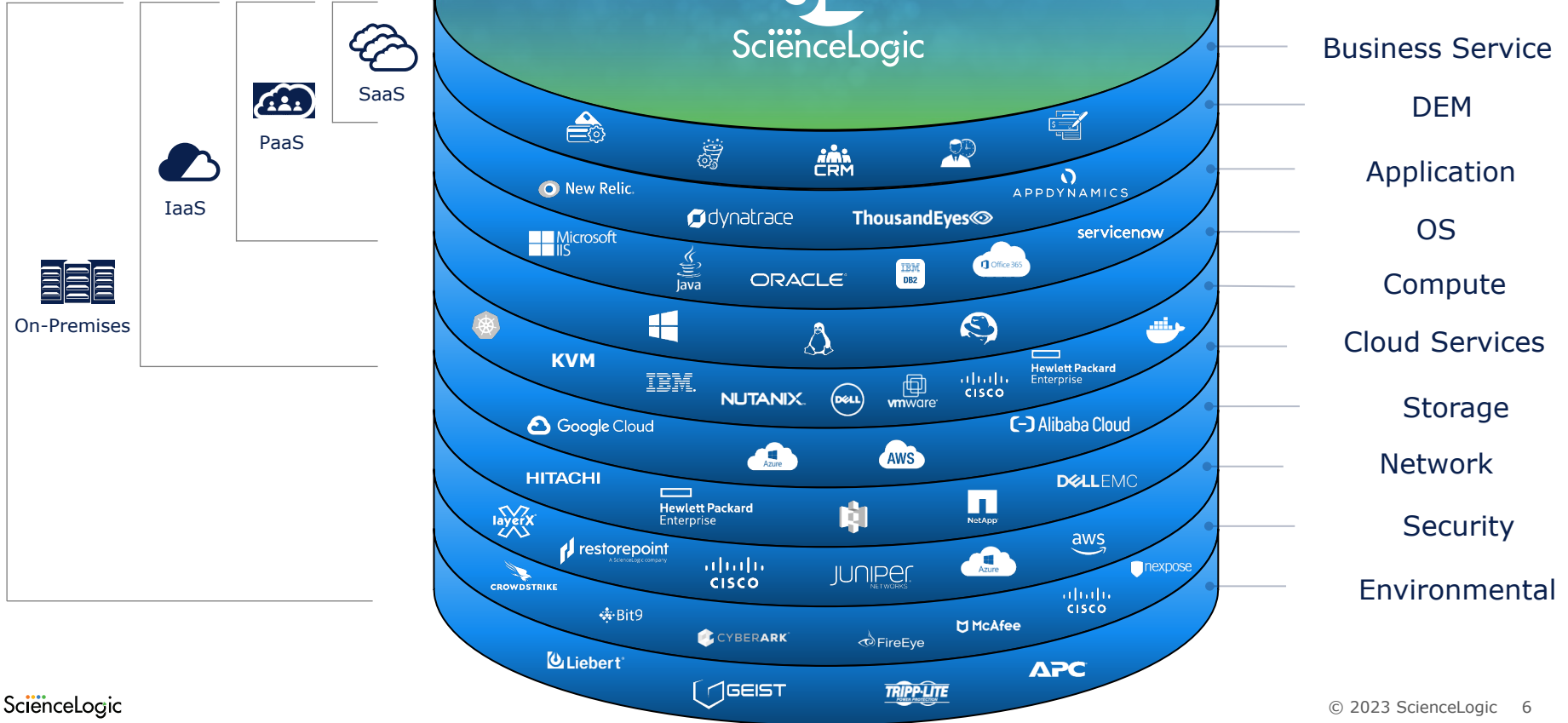


Automate the observer



Drive actions from insights

Integrations

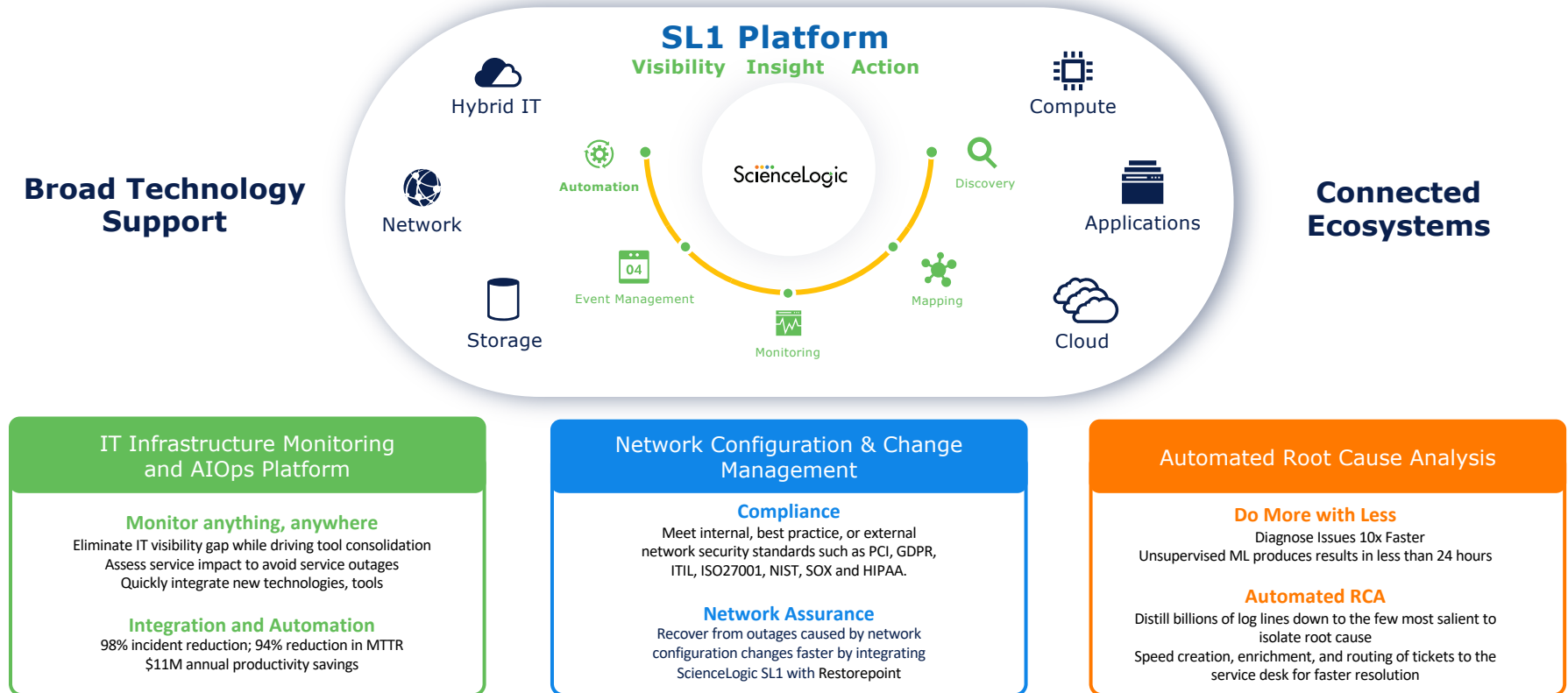


Connected IT: Automated Workflows



Available Beta Development Future

One Platform for AIOps and Observability



AIOps Business Outcomes

GANNETT

12

Tools eliminated
25% noise reduction
38% reduction in tickets worked by staff



Assess Business Impact

Capgemini

20%

Reduction in major incidents
3hrs*3FTEs lower MTTR
3x noise reduction



Diagnose Root Cause & Recommend Actions

CISCO

86%

Increased productivity
257K auto-triaged tickets
195K auto-resolved tickets



Automate Incident Resolution

advania **Content + Cloud**

34%

More revenue per person
75% reduction in incidents per client



Automate IT Workflows

KEY TAKEAWAYS

- 1 Organizations are investing in AIOps to solve the complexity problem
- 2 By reducing the human element, AIOps enables business agility, improved user experiences, operational efficiencies, and more secure operations
- 3 In the new stack, relying on humans to find the root cause of problems does not scale
- 4 SL1 provides enriched observability insights with business service context, automated root cause analysis, and intelligent IT workflows

The logo for ScienceLogic features the word "ScienceLogic" in a white, sans-serif font. Above the letters "i", "e", "n", and "c" in "Science" are four small, colored circles: orange, yellow, blue, and green. The letter "i" in "Logic" has a small green triangle pointing upwards as its dot. The background is a dark blue gradient with a pattern of faint, white, dotted lines forming a network or map.

ScienceLogic